

FPS GOLD - Loan Banking Consultant

Are you looking for a long-term career opportunity in lending-banking? Do you have a sound understanding of banking principles and practices? Do you possess excellent verbal, writing, and computer skills? Would you like to apply your knowledge while working with banking industry professionals? If so, please read on and consider this outstanding employment opportunity at FPS GOLD!

FPS GOLD is currently seeking applicants for a Loan Banking Consultant to work in our Provo, UT office (this is not a remote job). The position is intermediate/advanced level, full time, and salaried with benefits.

About the Company: DHI Computing Service, Inc. (parent company of FPS GOLD) was founded in Logan, Utah in 1954 and is the longest serving data processing service center west of the Mississippi river. In 1955 the company relocated to Provo, Utah, where processing has continued 24 hours a day, seven days a week. FPS GOLD (started in 1964) is the banking software and services division of DHI, providing core processing for community banks throughout the USA. A core processor provides a financial institution (FI) with everything needed to run their business:

- Accounting, deposit, loan, Internet/mobile banking, and teller software.
- Instant payments using the FedNow[®] Service, automated clearing house (ACH), debit cards, and checks.
- Data Processing, Nightly/Monthly/Regulatory/Ad-hoc Reports, and Yearend Tax Forms/Reporting.

About the Position: Loan Banking Consultants assist our customers (bank employees) with all their needs for originating and servicing loan accounts using the FPS GOLD system. Standard duties include:

- Setup integration with 3rd party loan origination systems and loan funding transactions.
- Understanding and usage of loan products: mortgage, construction, commercial, lines of credit, consumer, etc.
- Understanding and usage of loan processing and transactions: loan servicing, payments, escrow and reserves, payoffs, nonaccruals, charge-offs, deferred fees/costs, loan modifications, G/L debits and credits, investor loans, etc.
- Loan Banking Consultants work closely with bank personnel and fellow FPS GOLD employees to coordinate bank projects, implement new software, and provide training on software usage.
- Occasional travel to train customers and perform bank projects.
- Assisting in the design and testing of software enhancements and changes.

Desired Skills, Experience, and Character Traits for the Position:

- Possesses excellent verbal, written and personal computer skills (Windows, spreadsheet, and word processing).
- Has accumulated at least 1 to 2 years of loan servicing experience with a basic knowledge of loan regulations.
- Is willing and able to occasionally travel by road and air within the USA (approximately 10 days spread throughout the year).

- Is willing to work more than 40 hours per week to complete assignments and travel (Provo, UT office hours are generally Monday through Friday, 8:00 a.m. to 5:00 p.m.).
- Is willing to provide at least a 3-year work commitment to the organization.
- Is strictly honest, ethical, and professional in their business conduct.
- Knows how to anticipate, prepare, and deliver outstanding service.
- Can manage and prioritize multiple projects and is committed to meeting delivery dates.
- Can learn computer applications rapidly, retain this knowledge, and share with others.
- Has a strong desire to help learners acquire what they need to know to be successful.
- Is a keen listener and capable communicator.
- Can communicate clearly with individuals/groups in person and over the phone/webinar.
- Can mentally concentrate for extended periods and think through problems with little to no supervision.
- Is willing to say "I do not know" but will investigate until a solution is achieved.
- Is good natured, eager to help, and able to get along and work with many types of people.
- Has not been convicted of a felony or other serious crime.
- Is qualified to work in the United States of America.

Company Benefits: DHI Computing Service, Inc. offers the following benefits to employees:

- Health, dental, and vision insurance plans.
- Company contributions to a Health Savings Account.
- Company matching contributions to a 401(k) plan.
- Year-end profit-sharing contribution to a 401(k) plan.
- Nine paid holidays per year.
- 160 hours of vacation time per year.
- 48 hours of sick time per year.
- 2 hours of paid exercise time per week.
- Racquetball, exercise room, massages, and access to a personal trainer.

How to Apply: Those individuals interested and qualified should prepare the following documents:

- Cover Letter
- Resume
- Salary Requirements
- Summary of Work History Including Pay Information

Submit these via e-mail to:

Mr. Robert Graves Client Services Senior Vice President FPS GOLD 1525 West 820 North Provo, UTAH 84601 E-Mail: <u>rgraves@fpsgold.com</u> Mr. C. Raleigh Knowles Client Services Vice President FPS GOLD 1525 West 820 North Provo, UTAH 84601 E-Mail: <u>crk@fpsgold.com</u> Ms. Tiffany Murphy Loan Team Leader FPS GOLD 1525 West 820 North Provo, UT 84601 E-Mail: <u>tmurphy@fpsgold.com</u>